

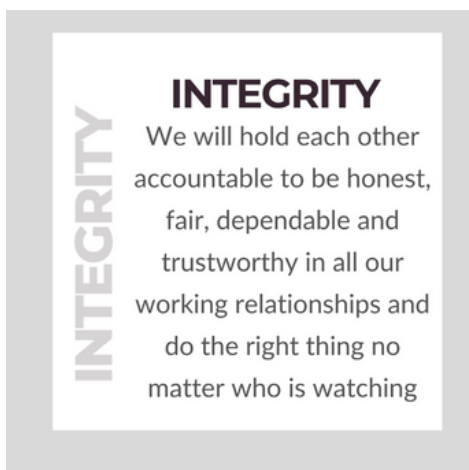


hebridean housing partnership Consultation Document

As we move into our 20th year of providing a key service in the Outer Hebrides we have carried out a full review of our Business Plan which covers five years from 2024/25 to 2028/29. Our Vision is



Our Core Value is:



Our Strategic Goals are:



As we worked with our stakeholders, partners, staff and Board members to prepare the draft plan three key themes emerged,

- Population
- Climate Change
- Pace of technological change

The Board and staff are looking forward to working with tenants and partners to deliver our goals and value your opinions on the key elements of our Delivery Plan.



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Name:

Address or Organisation:

Are you a HHP Tenant:

Yes No

☐ ☐

The Board consider the three biggest challenges that are facing us are population, climate change and the pace of technological changes. Do you agree?

☐ ☐

The Board have set four Strategic Goals along with a Delivery Plan to ensure the Goals are achieved. What are your views on the key actions we have identified?

GOAL 1-Placing tenants at the heart of everything we do.

Do you agree we should:

Yes No

Help tenants who are suffering through poverty and addiction by working with Penumbra on a two year pilot provide support to tenants with additional needs

☐ ☐

Run a project with Equal Adventure to provide training and equipment for activities that support disabled people, their communities and families. Equal Adventure will run activities that will benefit our tenants who have a disability

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Support the work the Community Planning Partnership are doing to stem population decline by providing homes to key workers who move into the area

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Have annual events for tenants throughout the islands

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Review our policy on Change of Tenancy to make more use of recycling items

☐ ☐

Review the option of having a Tenant Panel or Tenant Board to help inform the Board's decision making

☐ ☐



Questions for tenants only

What issues are most important for tenants?

How do you think we should engage with tenants in the digital age?



GOAL 2 - Investing in a sustainable way in tenants' homes

Do you agree we should:

Yes No

Prioritise investment to make our houses cheaper to heat using the Scottish Government Net-Zero Standard which will mean focusing on heating, windows and insulation and less on kitchens and bathrooms)

☐☐

Deliver 180 new homes by 2029 in line with the Comhairle's Local Housing Strategy?

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Do you think it is important to continue to build new homes although our population is declining?

☐☐

If you answered :“yes” who do you think we should be building for given our population is getting older and household sizes are getting smaller?

Explore ways to measure, report on and manage our carbon footprint

☐☐



GOAL 3 - Being an excellent employer that attracts and retains high quality staff

Do you agree we should:	Yes	No
Provide opportunities for our staff to gain professional qualifications	☐	☐
Aim for a staff turnover rate of <10%	☐	☐
Develop our Modern Apprentice programme to provide more opportunities for people to get a qualification	☐	☐

GOAL 4 - Working with partners to help our communities thrive

Do you agree we should:	Yes	No
Aim to improve owner satisfaction with our factoring service by 20%	☐	☐
Develop an annual social value report	☐	☐
Explore opportunities for the provision of accommodation for the Renewables work due to start in the islands in the next 2 to 4 years e.g. provide housing for the workers	☐	☐
Work with local community landlords to see how we can enable them to deliver their vision for housing in their area	☐	☐
Support communities through grants	☐	☐