

HHP Procurement Performance Report 2025

1.1 Performance data for the procurement function have now been collected for the 5 calendar years up until December 2025.

No		2021	2022	2023	2024	2025	Target
1	Compliance with Procurement Legislation (tenders)	100% (21)	100% (29)	100% (32)	100% (17)	100% (26)	100%
2	% of Suppliers paid within terms (previously 30 days) (invoices)	94% (1872)	95% (1871)	98% (2074)	99% (2290)	99% (2453)	100%
3	Number of renewal contracts with savings etc.	100% (1 of 1)	50% (1 of 2)	40% (2 of 5)	0% (only 1 renewal contract)	100% (1 of 1)	50%
4	Tenders notified within the target timescales	100%	100%	100%	100%	100%	100%
5	% of HHP spend being tendered*	96 %	98%	92%	93%	92%	90%
6	% of Tenders with local supplier involvement (tenders)*	91% (21)	93% (27)	88% (28)	82% (17)	96% (27)	95%
7	% of spend with local suppliers*	96% (1074)	94% (1068)	89% (1097)	91% (1183)	89% (1133)	90%
8	% of invoices received electronically (invoices)	98% (1074)	94% (1063)	96% (1052)	91% (1974)	93% (2035)	95%
9	Customer Satisfaction with Contractor Performance (Repairs Surveys)	97% (126)	98% (205)	94% (90)	91% (100)	91% (284)	90%
11	Contract Compliance	100%	100%	100%	100%	100%	100%

Notes

- 2.1 Given a general move to longer term contracts to drive cost efficiencies, and the use of Government Framework agreements, 2025 was a fairly quiet year in relation to procurement and tendering, with only 27 formal procurement processes undertaken – 25 of which related to investment works under an existing framework agreement.
- 2.2 Our Electricity requirements was the only renewal contract that was tendered in the period. It is estimated that up to £30K per annum might be saved through this procurement.
- 2.3 No. 4: is defined as being the contracts in place prior to target timescales.
- 2.4 No. 5: Not all of HHP's spending requires to go through a regulated tender process.
- 2.5 No 6 & 7: Not all of HHP's procurement requirements can be delivered through local providers where specialist skills may be unavailable locally. The fall in the score this year is as a result of architect fees in relation to our development program and our investment in insulation and roughcasting – both provided by mainland firms.
- 2.6 No 9: Satisfaction with overall service is rated highly albeit on a limited sample. Sample size will increase as resources permit.
- 2.7 There were no regulated procurements that required to be considered in relation to FWF.